

## **FORMATION OF THE NEW ZEALAND HOME HEATING ASSOCIATION INCORPORATED**

At a general meeting held in Rotorua in March 1985, a new Association was formed. The group named “**New Zealand Home Heating Association**” had the support of all the major retailers and installers of solid fuel home heaters, wetback and potbelly stoves in this country. The Association has a wide representation throughout the country and all members, be they manufacturers, retailers or contractors, must comply with a strict Code of Ethics. Members can be recognised by displaying the Association’s logo.

One of the main reasons for the Association’s formation was the recognition of the need to provide safe clean burning solid fuel appliances which comply with clean air and fire codes if correctly installed.

When selecting a solid fuel burning domestic heater and having it installed, the consumer obviously want it to be safe, economical and to comply with the strictest clean air and fire codes. That is where the New Zealand Home Heating Association Inc. comes in.

The Association was formed to ensure that home owners get a guaranteed good deal both from appliances and those who install them. Its members, both manufacturers and retailers, must comply with a strict code of ethics, which starts with the simple promise “**to perform all contracts at all times recognising the rule of the industry in contributing to the comfort and safety of the public**”.

A testing programme was devised so that honest, reputable levels of performance, safety and durability could be established so the trade and buying public could compare each appliance type and make an informed decision.

The Association is determined to maintain these standards and will withdraw accreditation from any member proven to be disregarding these ethics. Only through strict internal control can we be judged as being honest.

We therefore recommend that the buyer look carefully at the retailer, installer and appliance for the Association’s logo as a guide to ensure that correct installation procedures are maintained and fire and safety standards are upheld for the customer’s benefit.